

PRECONTRACTUAL INFORMATION
PURSUANT TO ARTICLE 49 OF DECREE NO. 206/2005

1. Information about Tripme.com

Tripme.com Società a Responsabilità Limitata Semplificata, hereinafter 'supplier', has its headquarters in Brunico, Via Europa 15, share capital 1000,00€, Register of Companies n. 214339, VAT Identification no. 0289 3310 215.

Telephone number: +39 0474 554950

E-mail address: info@tripchilkis.com

Certified e-mail address: tripme@leg-mail.it

2. Characteristics of the services offered

2.1. Through the Tripchilkis platform, the supplier offers a direct contact between users and Professional Service Providers from all over the world (hereinafter, 'PSP') who offer professional travel services/ products. In particular, these services - offered by PSPs and made available through the Tripchilkis platform - may include, among others, the offer of tours and travel itineraries, holiday homes, hotel accommodations, hiking activities, package tours, transport services, restaurant services, product marketing, travel items and equipment, insurance services, health care services, general information on destinations and various other services related to the tourism sector. Moreover, the supplier places a section of the platform ('Travel Social') at the disposal of users, which is dedicated to the exchange of information between users, PSPs and Tripchilkis' staff. This is a sort of social network which splits up users and PSPs into different categories based on the travel type selected, in order to facilitate direct contact between those who request and those who offer services related to the same theme or type of travel searched for. This service also offers users a virtual and interactive point of contact to be able to exchange messages and experiences, share photos, videos and suggestions dealing with everything relating to the tourism sector. In particular, the services offered on the Tripchilkis platform are addressed to every type of user, as they are able to satisfy the requests of all types of traveller and offer information on any travel destination worldwide.

2.2. The supplier guarantees the activation of the above-described services from the actual moment the user registers on the site. The services will remain active until the supplier or the user withdraws from the contract, according to the methods set out in the following point no. 3.

2.3. For the use of the services described, the supplier does not require the user to pay a fee, while the costs of electronic connection are the latter's responsibility.

2.4. The user may have to bear costs, charges and expenses deriving from the acceptance of the services requested directly from PSPs or, in general, from any negotiations with PSPs.

3. Duration of the contract and right of withdrawal

3.1. The contract will have effect from the date of the activation of the service until such time as the agreement is terminated by the user or the supplier as set out below.

3.2. The supplier allows the user to exercise her right of withdrawal at any time, according to better and more favourable terms than those provided for by Legislative Decree no. 206/2005 ('Consumer Code'), in the light of the fact that the platform is made available free of charge. Therefore, the user can exercise her right of withdrawal by sending the supplier a written communication via e-mail, fax, certified e-mail or by registered letter with proof of

delivery to the addresses indicated in these conditions. For this purpose the user has the option to use the following standard form in order to exercise her right of withdrawal (as provided for by Annex I, Part B of the Consumer Code):

“Notification of withdrawal:

To Ttripme.com vGmbH,

Headquarters in Brunico, Via Europa 15, Italy

VAT Registration no. 0289 3310 215

Telephone number +390474554950 / E-mail address info@tripchilkis.com / Certified e-mail address: ttripme@leg-mail.it

The undersigned (name and surname of the consumer) hereby communicates her will to withdraw from the contract concluded on: (...).

Consumer's address (...)

Consumer's signature

Date (...)

3.3. Should the user withdraw from the contract, the supplier will not be required to refund any cost, provided that the use of the above-described services does not imply the payment of any fee in favour of the supplier.

3.4. The supplier is entitled to terminate the contract, as regulated in the terms of use of the Tripchilkis platform.